

NINJA LOGISTICS PTE LTD
能者物流有限公司

Origin Country: Singapore
Destination Country: Vietnam
Service Type: E2E Airfreight
Type of Goods: Normal/Sensitive
De Minimis Value: CIF Value: VND 1,000,000
Weight limit: 30kg
SLA: Hanoi: 5 - 9 calendar days
Rest: up to 12 days

Currency (unless otherwise stated): SGD
Duties and Taxes: Exclusive

Parcel Weight (kg)	Hanoi	Rest of Vietnam
0.5	5.05	6.30
1.0	10.95	11.10
1.5	15.75	16.00
2.0	20.60	20.90
2.5	25.45	25.85
3.0	30.30	30.75
3.5	35.10	35.65
4.0	39.95	40.55
4.5	44.80	45.50
5.0	49.65	50.40
5.5	54.50	55.30
6.0	59.30	60.25
6.5	64.15	65.15
7.0	69.00	70.05
7.5	73.85	74.95
8.0	78.65	79.90
8.5	83.50	84.80
9.0	88.35	89.70
9.5	93.20	94.65
10.0	98.00	99.55
10.5	102.85	104.45
11.0	107.70	109.35
11.5	112.55	114.30
12.0	117.40	119.20
12.5	122.20	124.10
13.0	127.05	129.00
13.5	131.90	133.95
14.0	136.75	138.85
14.5	141.55	143.75
15.0	146.40	148.70
15.5	151.25	153.60
16.0	156.10	158.50
16.5	160.90	163.40
17.0	165.75	168.35
17.5	170.60	173.25
18.0	175.45	178.15
18.5	180.30	183.10
19.0	185.10	188.00
19.5	189.95	192.90
20.0	194.80	197.80
20.5	199.65	202.75
21.0	204.45	207.65
21.5	209.30	212.55
22.0	214.15	217.50
22.5	219.00	222.40
23.0	223.80	227.30
23.5	228.65	232.20

24.0	233.50	237.15
24.5	238.35	242.05
25.0	243.15	246.95
25.5	248.00	251.90
26.0	252.85	256.80
26.5	257.70	261.70
27.0	262.55	266.60
27.5	267.35	271.55
28.0	272.20	276.45
28.5	277.05	281.35
29.0	281.90	286.30
29.5	286.70	291.20
30.0	291.55	296.10

High Value Handling	Surcharge
Permit Fee (DDP)	-
Import Tax	10% of parcel value + duties based on commodity type
Service Tax	10% VAT
Restricted Items Declaration	-

Last Mile Value Added Services	Rates
Inventorising (charged upon removal)	VND 2,000
Relabelling	VND 2,000
Storage fee, 0-5kg: 15-45 days	VND 1,000 per day/parcel
Storage fee, additional per kg fee: 15-45 days	VND 300 per day/parcel
Repackaging	VND 10,000/parcel, for all size & types (polymailer & box)
Disposal	FOC
Last Mile Paid Insurance	2% (capped at VND 30,000,000)

Compensation & Insurance	Rates
Storage Inventory Standard Liability	50% of COD or invoice value, capped at VND 500,000
End-to-end Standard Liability	VND 1,000,000
Last Mile Paid Insurance + Insurance Limit	2% of parcel value (up to VND 30,000,000)
Service Tax	10% VAT

Terms of Service

1. The above E2E rates are rates per parcel, quoted in SGD (Singapore Dollars)
2. Parcels are charged based on parcel gross weight
3. Parcel's weight will be rounded up to the nearest weight break and charged its corresponding weight break (e.g. Parcel weighing 2.49kg will be charged the 2.5kg rate)
4. The above rates include the following services: pick up for 5 or more parcels, export clearance, airfreight, import clearance, and last mile delivery services
5. Additional SGD 5 (before GST) will be charged for each pick up with less than 5 parcels
6. Once a parcel is labelled, no readjustments of delivery address is allowed
7. If a parcel is rejected by the consignee/requires a change of address, the parcel has to be returned to our RTS warehouse and relabelled before it can be re-delivered
8. Weight and dimension limits are as follows: Up to 30kg; L+W+H < 300cm, each side <100cm. Parcels exceeding dimensions will automatically be RTS-ed
9. The above rates include 3 delivery attempts in Vietnam
10. Standard free storage days: 14 calendar days
11. Parcels must not contain liquids, aerosols, gases, batteries, items with batteries, tobacco, alcohol, e-cigarettes, and/or adult items
12. High value parcels are defined as parcels above the De Minimis Value
13. There would be an additional storage surcharge of USD 0.20/kg per calendar day (based on gross or volumetric weight whichever is higher) should there be any customs clearance delays
14. There would be per hour waiting fees incurred if there are any delays to drop-offs at the destination warehouse of choice (waiting grace period: 30 minutes)
15. Ninja Van reserves the right to turnaround the truck and schedule delivery the next day if there are any delays to drop-offs at the destination warehouse of choice
16. Default vehicle turnaround charges: USD 100 per trip, Default overtime turnover charges: USD 50 per trip (applicable for turnarounds beyond office hours)