



NINJA LOGISTICS PTE LTD  
能者物流有限公司

**Singapore to Vietnam**

Quotation valid from 08/03/24 to 23/03/24

**E2E (Air Freight)**

SGVN-A-S-1

Rates (SGD)								
Weight (kg)	Ho Chi Minh	Rest of Vietnam	Weight (kg)	Ho Chi Minh	Rest of Vietnam	Weight (kg)	Ho Chi Minh	Rest of Vietnam
0.5	5.05	6.30	10.5	102.85	104.45	20.5	199.65	202.75
1	10.95	11.10	11	107.70	109.35	21	204.45	207.65
1.5	15.75	16.00	11.5	112.55	114.30	21.5	209.30	212.55
2	20.60	20.90	12	117.40	119.20	22	214.15	217.50
2.5	25.45	25.85	12.5	122.20	124.10	22.5	219.00	222.40
3	30.30	30.75	13	127.05	129.00	23	223.80	227.30
3.5	35.10	35.65	13.5	131.90	133.95	23.5	228.65	232.20
4	39.95	40.55	14	136.75	138.85	24	233.50	237.15
4.5	44.80	45.50	14.5	141.55	143.75	24.5	238.35	242.05
5	49.65	50.40	15	146.40	148.70	25	243.15	246.95
5.5	54.50	55.30	15.5	151.25	153.60	25.5	248.00	251.90
6	59.30	60.25	16	156.10	158.50	26	252.85	256.80
6.5	64.15	65.15	16.5	160.90	163.40	26.5	257.70	261.70
7	69.00	70.05	17	165.75	168.35	27	262.55	266.60
7.5	73.85	74.95	17.5	170.60	173.25	27.5	267.35	271.55
8	78.65	79.90	18	175.45	178.15	28	272.20	276.45
8.5	83.50	84.80	18.5	180.30	183.10	28.5	277.05	281.35
9	88.35	89.70	19	185.10	188.00	29	281.90	286.30
9.5	93.20	94.65	19.5	189.95	192.90	29.5	286.70	291.20
10	98.00	99.55	20	194.80	197.80	30	291.55	296.10

RTS/Redelivery Rate - From HCM (VND)				
Region	0 - 1kg		+0.5kg	SLA
	Urban	Suburban		
HCM	13750	16500	3150	1 - 2
Southern	28500	31250	5220	1 - 2
Central	34100	36500	7380	2 - 4
Northern	34100	36500	7380	2 - 4
Hanoi	30250	33150	7380	1 - 3

RTS/Redelivery Rate - From Hanoi (VND)				
Region	0 - 1kg		+0.5kg	SLA
	Urban	Suburban		
Hanoi	13750	16500	3150	1 - 2
Northern	28500	31250	5220	1 - 2
Central	34100	36500	7380	2 - 4
Southern	34100	36500	7380	2 - 4
HCM	30250	33150	7380	1 - 3

Service Information		
E2E SLA (calendar days)	Ho Chi Minh	4 - 9 days
	Rest of Vietnam	5 - 13 days
Dimension and Weight Limit		Maximum 100cm per side. L+W+H not exceeding 300cm. Maximum dead weight 30kg.
Last Mile Delivery Attempts		Up to 3 attempts
Storage		14 days
De Minimis		CIF Value: VND 1,000,000
RTS		50% of RTS rate applies for all regions
Duties & Taxes (on goods)		Exclusive
Service Tax		COD



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	E2E	0%
Redelivery	Local Destination Entity	8%
	Foreign Entity	8%
	COD, RTS	8%

High Value Handling	
Duties & Taxes	10% VAT + duties based on commodity type

Handling Fee	1.00%
Minimum	-

Compensation & Insurance	
End-to-end Standard Liability	SGD 100 or parcel value, whichever is lower
Last Mile Paid Insurance + Insurance Limit	1.2% of parcel value (up to SGD 2,000)



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**Additional Information**  
*for Singapore Outbound End-to-End service*

Additional Service for E2E	
<b>Pick Up Fee per Location</b> (for pickup with less than 5 parcels)	SGD 5

**Terms of Service**

- The Delivery Services Fees above are:
  - Subject to relevant prevailing tax, duty or other governmental charges imposed by tax authorities which shall be borne by Shipper in addition to the Delivery Services Fees above.
  - Based on per parcel gross weight (actual weight). Parcel's weight will be rounded up to the nearest weight break and charged based on its corresponding weight break (e.g. Parcel weighing 2.49kg will be charged the 2.5kg rate).
- Once a parcel is labelled, no readjustments of delivery address is allowed.
- Parcel relabelling: If a parcel is rejected by the consignee/requires a change of address, the parcel has to be returned to our RTS warehouse and relabelled before it can be re-delivered.
- Parcel dimension/size: Parcels exceeding the stated dimensions will not be eligible for last mile delivery, and will be returned to Shipper.
- Parcel weight: Any parcel exceeding the stated weight will be returned to Shipper.
- Thailand - Parcels exceeding weight/dimension in GBKK will be charged 50THB/parcel. Parcels exceeding dimension in UPCC will be returned to Shipper.
- The weights and dimensions for delivery shall be determined in accordance with the Ninja Van's Dimension and Weight Scanning System.
- If delivery cannot be made for any reason whatsoever, Ninja will contact Shipper for instructions or make reasonable efforts to return the parcel to the Shipper (which shall be deemed as completed delivery); failing which, Shipper authorises Ninja to store the undelivered parcel in Ninja's designated warehouse in the respective destination country for up to 45 days whereby the Shipper may further instruct Ninja to return, redeliver or to dispose such parcel. If Ninja fails to receive any instructions from the Shipper within the said 45 days, Ninja is authorised by Shipper to treat such parcel as abandoned and dispose of the parcel as Ninja deems fit, including but not limited to destroying or reselling parcel's contents.
- If Shipper changes the initial parcel delivery address to an alternate delivery address (provided that the parcel has not been successfully delivered by Ninja), Ninja may re-label the parcel to reflect the alternate delivery address at no additional costs to the Shipper.
- Parcels must not contain liquids, aerosols, gases, batteries, items with batteries, tobacco, alcohol, e-cigarettes, and/or adult items.
- High value parcels are defined as parcels above the De Minimis Value.
- The SLA for Redelivery is based on the number of working days, which are defined as days based on Ninja Van's operating hours, excluding government designated holiday.
- The above rates include the following services: pick up for 5 or more parcels, export clearance, airfreight, import clearance, and last mile delivery services.
- The above E2E rates are rates per parcel, quoted in SGD (Singapore Dollars), unless otherwise stated.